



**St. Luke's  
Hospital**

*A Mayo Clinic Hospital*

September 29, 2003

Mr. and Mrs. [REDACTED]  
[REDACTED]  
[REDACTED]

Dear Mr. And Mrs. [REDACTED]

Re: Complete Release and Settlement of Claims

This letter confirms our offer to forgive your outstanding accounts at Mayo Clinic Jacksonville of \$1,768.42 and St. Luke's Hospital of \$473.89. Enclosed is a Complete Release and Settlement of Claims, which we would like you and your wife to sign in front of a notary public and return to us in the enclosed Fed Express envelope.

If you have any questions, please let me know.

Respectfully,

A handwritten signature in cursive script that reads "Rosanna D. Arey".

Rosanna D. Arey  
Patient Administrative Liaison  
St. Luke's Hospital